

PATIENT PARTICIPATION GROUP MEETING

TUESDAY 16th July 2013

Attendees: Dr Diana Manuel; Mary Pyke; Candice Ashmore-Harris; Dr. Mark Barrett; Carol Sheils; Michelle Green; Carole Buisson-Syla

Apologies: Margaret Versteeg; Evelyn Abberton

MINUTES OF THE LAST MEETING AND MATTERS ARISING FROM MEETING

1. DM informed us that Michael Worton is retiring.
2. Clinicians are continuing to discuss with patients around increasing membership of the PPG.

PREMISES UPDATES:

A lot of changes are taking place at UCL. UCL student campaign is still going strong. MB is still in dialogue with UCL and Commissioning Board of England and CCG have taken over responsibility of primary care and are continuing to have discussions about alternative premises. A surveyor has been employed by the Health Centre as well.

COMMISSIONING UPDATE

No recent changes have been made and Urgent Care is being reviewed.

A.O.B (POINTS FROM DM AND EA TO BE DISCUSSED)

Questions from DM:

1. In view of further increases in UCL student numbers, which will increase the demands on the Practice, what acknowledgement has College offered regarding its justifiable request to be relocated – if that is really necessary – to a location as near as possible to its present position?

(Due to the latest reorganisation within College, the individual with special responsibility associated with the practice is Denise Long.)

Answer: MB said it is vital to have the Health Centre on UCL premises and he will try to arrange a meeting with the new Provost. The practice is taking legal advice and we are waiting for UCL to come up with alternative solutions.

2. What impact if any, have the complaints etc from the government and UCLH had on A&E?

Answer: Our practice has the lowest A&E rates. A&E admissions are increasing and this issue is been reviewed at the moment. UCLH still has an urgent centre.

(Mark could you please add comments to this question)

3. Brief comments from DEM re meeting of Camden Patient Public Engagement Group (CPPEG) in St Pancras Hospital on Monday 29 April 4 – 5pm.

Answer: DM attended the meeting and was very disappointed. It was poorly organised and the place was difficult to find. It was one presentation after another with no time for questions and answers. No minutes were taken and no report was sent out to the participants. Carol will be chasing the report.

Questions from EA

1. What are the arrangements for NHS Hearing and Sight tests in Camden?

Answer: GPs can refer patients to hospitals, clinics for sight test and hearing test.

2. Healthwatch?

Answer: Leaflets were passed around and more information can be acquired by contacting them.

3. I see a lot of private ambulances marked "working with the NHS" or "in partnership with the NHS". What do these vehicles do?

Answer: Private ambulances are working and hired by the NHS.

4. What is the status of the Urgent Treatment Centre at UCH? Still run by Haverstock Healthcare?

Answer: It is still run by Haverstock Health care.

5. What other local urgent facilities are there besides UCH A&E?

Answer: Out of hours Services.

DATE OF NEXT MEETING

5th November 2013.

ACTION	BY WHOM	BY WHEN
Update on premises	Mark/Carol	On going
CPPEG – report to be chased On 3 October 2013, Carol contacted Patient & Public Engagement, William Cunliff (0207 685 5973) to request the meeting report.	Carol	By next meeting